



CHECKLIST: CUSTOMER REQUIREMENTS				
CRITERIA	YES	NO	N/A	COMMENTS
1. Have all the users been identified?				
2. Are the minimum operating and maintenance knowledge, skills and abilities that users will likely require been identified?				
3. Are there any specialized technical knowledge or expertise that users will require? Have they been identified?				
4. Is there any specialized equipment that is owned or operated by the intended users that is expected to interface with this product or service?				
5. Have the cultural aspects or population stereotypes of the users been identified?				
6. Have the anthropometrics of the expected user population been identified?				
7. Is the geography in which the equipment or system is expected to be used known and described?				
8. Is the natural and working environment in which the equipment or system is expected to be used known and described?				
9. What is the approximate number of different users expected to interface with the system?				
10. What is the service life of this product or service?				
11. Have use cases or other scenario descriptions been developed to support all normal and credible off-normal situations in which the system is expected to be used or interfaced with?				
12. Have all technical and business objectives for this piece of equipment been identified?				
13. Have all international, client, company, and regional regulations and specifications been identified?				
14. Are all requirements active voice, simply stated, and testable?				
15. Have all alarms and expected actions associated with them been identified?				
16. Have all visual displays and scales been identified together with their associated control points?				
17. Have all the software requirements been identified?				
18. Have environmental conditions affecting use of audio displays been identified?				
19. Have the type and associated anthropometrics (reach, strength, shape coding, labeling, etc.) for each control been identified?				
20. Have all labeling requirements been identified?				
21. Have all maintenance requirements been identified?				
22. Have all manufacturing requirements including sequence of assembly, tooling, and design changes to improve safety and efficiency of assembly been identified?				